**Webinar 3 Coach Notes**

STEP 2 – Identifying an Underlying Problem

<https://youtu.be/kdbJ9z2WDrQ>

**Resources referred to in webinar**

* Future Scene for Water Supply

**Key Points of Webinar**

* The objective of the Underlying Problem is to identify and state an important part of the Future Scene to solve in the remainder of the booklet.
* The Underlying problem is key to the rest of the process.​
* Underlying problems have 5 components
* The structure, adequacy and focus of your Underlying Problem will be evaluated
* Avoid the common Fundamental Flaws

An **excellent** underlying problem has a narrowed focus, addresses a significant issue from the future scene through the key verb phrase, and identifies a positive outcome (purpose) of accomplishing the KVP.​

**Structure**

* **Condition**– Since, The Future Scene states​
* **Stem**– How might we / In what ways might we​
* **Key Verb Phrase (KVP)**– improve / maximise / reduce X​
* **Purpose**– so that the group Y will enjoy the benefit Z​
* **Parameters** – Place, time, topic​

**Adequacy** – you are being marked on the importance, significance and merit of your UP

**Focus** – balance between identifying a significant sub-problem and narrowing the issues of the FS.

**Activity**

In the FS on Water Supply you can identify a number of groups/stakeholders that feature in this scenario. ​

Brainstorm the significant problems for each of these groups in the FS​

Decide on one significant problem that needs addressing and will make a significant impact on improving the FS​

Once you have selected an important problem to address go back to your charge to check whether your significant sub-problem addresses the charge.

**Fundamental Flaws**

* Shift​
* Restatement​
* No Key Verb Phrase​
* No purpose​
* Unclear Relationship​
* Circular​
* Canned​

​If a UP has a fundamental flaw, no step 3 solutions are marked and Step 6 criteria receive an automatic score of 1 except humaneness.

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​Use slide 12 or 15 as checklist when writing UP  
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